



Option 4 – Mix and Match

With Option 4, you have the flexibility to choose from a mixture of some or all of the other options in a way that will meet your identified outcomes and support needs:

- Direct Payment (Option 1)
- Directing Your Support (Option 2)
- Local Authority Arranged Support (Option 3)

This means that you can choose to have control over some areas of your care and support and not others. You can pick the areas you want to have control over and what you want to leave to the council to decide on your behalf.



How do I get Option 4?

During the assessment and planning process you may have already identified Local Authority Arranged Support (Option 3) that is meeting most of your assessed outcomes which you are happy with and want to continue using. It has also been identified that you require staffing support to enable you to participate in community activities and you want to employ a Personal Assistant (Option 1). This then becomes an Option 4 package (because you are using more than one of the available options).

You can choose to mix the options in any way you want; as long as your practitioner agrees that your identified outcomes and support needs will be met.

Your practitioner will provide you with ongoing support in reviewing and managing the chosen options.



How much control do I have over my support if I choose Option 4?

By choosing Option 4 you have **not** lost choice and control over your support. Your practitioner will still support and engage with you about how you would like your support to be delivered to meet your needs and will keep you informed.

You will be limited to working with only the providers that have contracts with the council for the Option 3 part of your package and may choose other providers for the other options in your package.



Contributing to Your Support



Financial Assessment

A non-residential financial assessment will be completed with you where appropriate to find out if you are in a position to make a financial contribution towards your support. Your practitioner will support you to complete the initial financial assessment. This is known as 'Contributing to Your Support'.

Payment of your contribution (if applicable) is your responsibility. Where the council are paying for goods, activities and services on your behalf the net rate will be paid, you must pay your financial contribution personally.

Issues and risks

Where you have any queries about your support and you have an allocated practitioner or you are allocated to a team, please contact them in the first instance.

Is the support meeting your needs? Do adjustments need to be talked about? Where you are not happy with any aspect of your support or services you are receiving it is important to talk about it with your practitioner.

Your practitioner will be able to provide you with further information about SDS and the 4 options.